

AIGLON ERADICATES INAPPROPRIATE COMPUTER RELATED BEHAVIOUR



Aiglon College is a Swiss-based, British international boarding school. Started in 1949 by British visionary John Corlette with six students, the School now has 350 pupils enrolled from all corners of the globe.

FORENSIC SOFTWARE LIMITED SPECIALISES IN DEVELOPING, SELLING AND SUPPORTING DETECTION AND PROTECTION E-SAFETY SOFTWARE TO ENSURE THE APPROPRIATE USE OF IT RESOURCES BY EDUCATION ESTABLISHMENTS.

Challenge:

- Protect 350 pupils & 125 staff (including teachers) from the misuse of computers for behaviour such as online-bullying and or emailing profanity
- Ensure the School’s network of computers remain a tool to aid learning and development

Whole School Solution:

- Innovative e-safety software, Policy Central Enterprise (PCE), developed by e-safety specialist Forensic Software Ltd

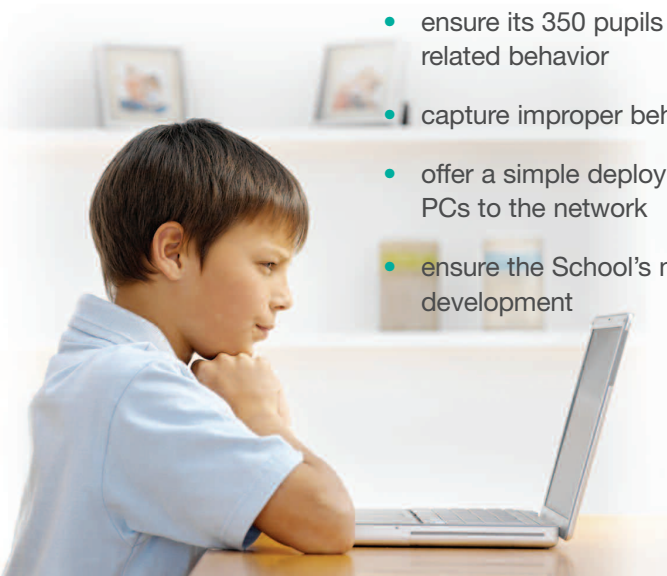
Result:

- Policy Central Enterprise is the ultimate deterrent against the misuse of computers for unacceptable behaviour
- Coupled with the School’s existing appropriate computer use guidelines, web filtering system and potential for reprimand, the e-safety software has completely eradicated inappropriate computer behaviour by pupils – **a true 100 per cent reduction**
- A whole school solution, Policy Central Enterprise monitors and protects pupils, staff and teachers

CHALLENGE

Always conscious of how computers can be misused by pupils, in 2006, Aiglon took the decision to implement software which could monitor pupils’ computer activities and:

- ensure its 350 pupils and 125 staff were fully protected from improper computer related behavior
- capture improper behaviour and produce accurate reports for senior management
- offer a simple deployment capability to enable the quick addition of new users and PCs to the network
- ensure the School’s network of computers remained a tool to aid learning and development



WHOLE SCHOOL SOLUTION

Aiglon College implemented the latest version of e-safety software, Policy Central Enterprise (PCE).

Developed by e-safety specialist Forensic Software Ltd, PCE captures all unacceptable words, phrases and activity whilst pupils are on the Internet, in chat rooms, or using Microsoft Windows applications such as Word or Excel, Instant Messaging and email.

If the software finds cases of this type of behaviour it produces a time and date stamped 'picture' of the computer screen. Built in reporting functions can make that picture easily available as supporting evidence to appropriate personnel – staff, management, the pupil and parents concerned.

PCE sits alongside an existing web-based filtering system in operation at the School.

Installed locally on all 300 computers, the latest version of PCE includes an auto-deployment function which makes it easy to add PCE to new computers and users on the network.

"I can push PCE out to new users and add new computers instantly with a web based console whilst I am sitting at my desk," says John Gerhardt, Computer Services Technician.

Technology for Learning

PCE in combination with Aiglon's appropriate computer use guidelines, which all pupils agree to and are reminded of each time they log on to a PC, provides pupils with strong guidance on appropriate behaviour when using computers.

With pupils aware that inappropriate activity is monitored by e-safety software, it encourages them to stay focused on the job of learning.

Gerhardt adds: "The e-safety software enforces our computer use guidelines and is one of our main forms of defence against improper use of ICT resources - it is as important as anti-virus software and firewalls."

SINCE INSTALLATION OF PCE THERE HAS BEEN A 100 PER CENT REDUCTION IN INAPPROPRIATE COMPUTER BEHAVIOUR BY PUPILS.

Teacher Assurance

A recent survey from the Teacher Support Network and Association of Teachers and Lecturers (ATL) found that 34 per cent of teachers felt they had been bullied by pupils using a mobile phone, email or the internet.

Importantly, using the e-safety software, Aiglon College's 125 full-time and part-time staff including teachers are also fully protected from any inappropriate behaviour directed towards them.

Parental Assurance

As with any modern day school, technology is recognised by parents as being fundamental to aid learning and development; but just as important is protecting their children from potentially inappropriate computer behaviour.

"Policy Central Enterprise provides parents with the confidence that pupils are wholly protected," says Gerhardt.

RESULTS

Pupils all know the e-safety software is operational which, coupled with the School's existing appropriate computer use guidelines and the potential for reprimand, is enough to completely eradicate inappropriate computer behaviour by pupils – a true 100 per cent reduction.

In addition, because PCE has eradicated inappropriate behaviour, the School has seen a 98 -100 per cent reduction in its teachers' time trying to follow up a report of a child swearing for example.

Teachers and staff also feel fully protected from the threat of any improper behaviour directed towards them.

Should the School ever find an incidence of computer misuse in the future, the reporting and capturing ability of PCE makes a report instantly available to the senior management team.

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